

News in the Regata+ loyalty programme

- + The existing card will be replaced by a new one with a barcode. This will allow you to save it in the app on your phone that you use to store all your loyalty cards.

- + The existing plastic card can be replaced in two ways:
 - + Next time you stay at Port Hotel or Horizont Hotel before the points on your current card expire, we will exchange the card for a new one.
 - + E-mail us at hotel@hotelport.cz or hotel@hotelhorizont.cz with a photo of your original card with the holder's name and we will e-mail you a new card number with the barcode and information.

- + We will transfer the existing loyalty points from your old card to the new system in full and you will receive an extra 1,000 points to thank you for your loyalty.

- + You will no longer need to physically carry your loyalty card. The barcode on your phone will be enough or we can track you by name and date of birth.

- + Thanks to the new system, you get online access to your loyalty account, where after logging in:
 - + you will see your current loyalty point status, point movements and their validity,
 - + you will be able to use your points to order vouchers from the Rewards Gallery, which you will receive via e-mail immediately after ordering,
 - + you will be able to edit your personal data - e-mail address, phone number and surname (*in case of marriage, for instance*).